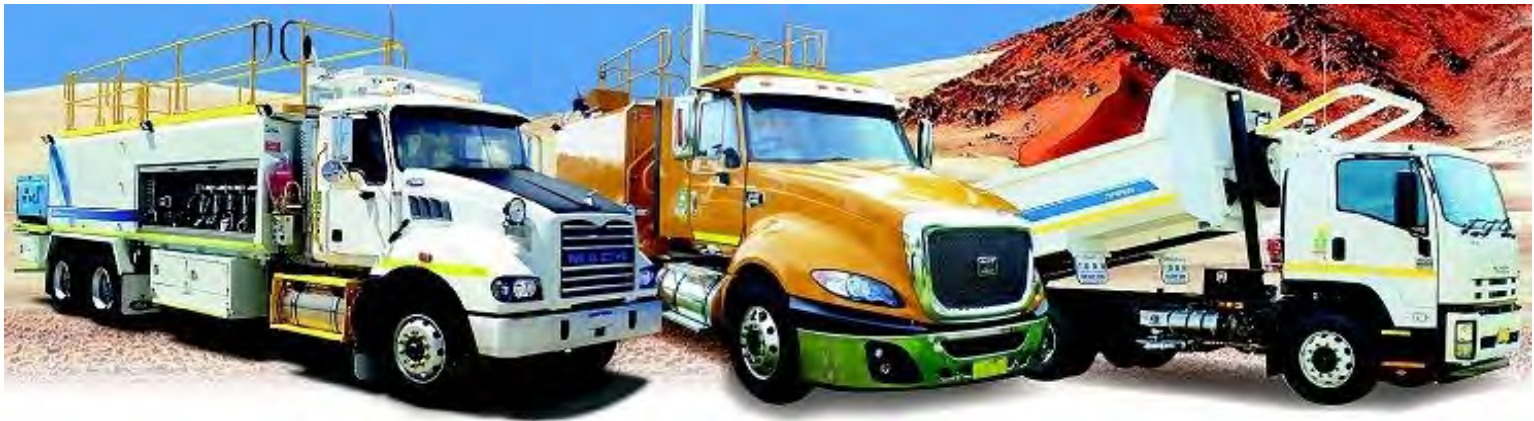


ORH



14000L Isuzu FVZ 260-300 Water Cart Operation Manual



Specialising in Mining Equipment

MINING - INDUSTRIAL - CONSTRUCTION - CIVIL - GOVERNMENT

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VEHICLE IDENTIFICATION

MAKE:

MODEL:

VIN NUMBER:

ENGINE NUMBER:

REGISTRATION NUMBER:

ORH MODIFICATION PLATE NUMBER:

DELIVERY DATE:

HOURS OF TRADE

NEW EQUIPMENT SALES & SPARE PARTS: Monday to Friday 7.00am to 5.00pm
ADMINISTRATION: Monday to Friday 8.00am to 5.00pm

CONTACT NAMES & NUMBERS

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CONTENTS

Section 1 - Forewords.....	4
Section 2 - Water Cart Overview.....	5
Section 3 - Warnings, Symbols & Safety Precautions.....	6
Section 4 - Vehicle Roll Over Protective Structure.....	7
Section 5 - Access Ladder.....	7
Section 6 - Safety Hand Rails.....	8
Section 7 - Water Tank Fill & Drain Points.....	9
Section 8 - Work Inspection Lights.....	10
Section 9 - Fire Extinguisher.....	12
Section 10 - Warning Light Beacon.....	12
Section 11 - Battery Isolator Switch.....	12
Section 12 - Module Hydraulic System.....	13
Section 13 - Water Sprayer & Dribble Bar Operation.....	14
Section 14 - Water Hose Operation.....	16
Section 15 - Water Cannon Operation.....	17
Section 16 - Reversing Camera.....	18
Section 17 - Maintenance Information.....	18
Section 18 - Warranty Information and Claim Form.....	20

SECTION 1 - FOREWORDS

This Operations Manual outlines and explains the operation of the Water Cart Module. This manual is designed to provide you with the information required as a guide for the safe and effective operation of this product.

It is important that you take the time to read this manual and familiarise yourself with the safety warnings and notices enclosed. It is your responsibility to ensure that these warnings and notices are adhered to during operation of this product. Failure to do so may result in harm or injury to personnel and/or damage to the product.

This manual covers a broad range of product models; there may be certain aspects of your product which, due to additional options, may not be specifically covered within this manual. Alternatively some options included in this manual may not be fitted to your product.

This manual is to be used in conjunction with other operation manuals specific to components fitted to this product and the vehicle the product is mounted on. These additional operation manuals are referenced where applicable. It is important that all operation manuals supplied with this product are kept together and stored in the vehicle for reference as required.

All information and advice in this manual was current at the time of printing. However, because of ORH Truck Solutions policy of continual product improvement, ORH Truck Solutions reserves the right to make changes without notice. ORH Truck Solutions may void any applicable warranties if any modifications are made to the product without prior approval from ORH Truck Solutions .

If you require any additional information on the safe and effective operation of this product please contact ORH Truck Solutions on (08) 9250 2250.

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SECTION 2 - WATER CART OVERVIEW



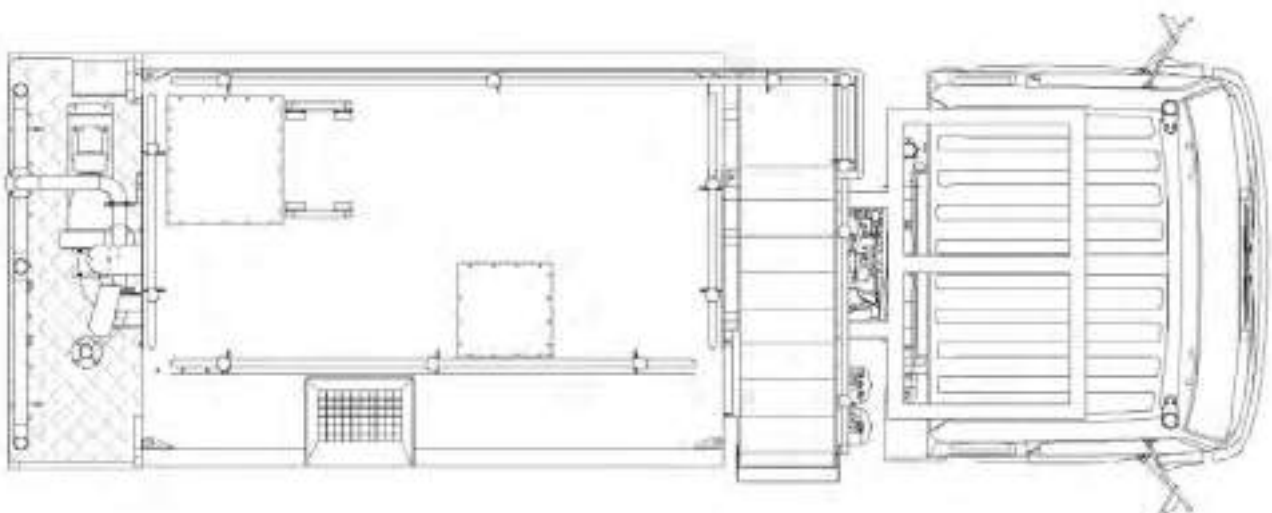
Driver Side



Rear View



Passenger Side



Plan View

SECTION 3 - WARNING SYMBOLS & SAFETY PRECAUTIONS



This Warning/Caution symbol is used throughout this manual to alert the user that the associated task or operation may have risks and dangers associated depending on the application. Where shown the symbol will include comments to be used as a guide to reduce operational risk. Each task will have its own unique risks and the user must ensure that these risks are identified and adequate controls implemented to reduce the risk to an acceptable level wherever practicable.



This symbol is used on the module to highlight the risk of suffocation of entering tanks. The interior of the tanks are classed as **Confined Spaces** and entering the tank, could lead to serious injury or death. If work must be conducted inside the tank all persons must hold the relevant Confined Spaces certification.



This symbol indicates that correct lifting equipment should be attached to the module if the module is to be lifted from the vehicle. Ensure the correct lifting equipment is used including spreader bars. Failure to use the correct lifting equipment and/or attaching at points other than those designed for the task may result in injury or damage to the module. Consult ORH Truck Solutions if further information is required on the correct lifting method.



This symbol is used on the module to highlight the location of the fitted fire extinguisher.

**SHADED
BACK-
GROUND**

Where text is shown with a shaded background it is used to draw to the user's attention special points of interest. These may include tips to assist in the effective and efficient operation of the module or to ensure correct care and maintenance practices are applied to extend the operational life of the module.

WARNING



It is the operator's responsibility to ensure the water tank is within road legal limits and does not exceed the manufacturer's GVM mass. It is important that the tank is not overfilled for on-highway use. Check legal weight over weighbridge and take off TARE weight off GVM to work out the load the truck can legally carry for highway use. Your TARE weight will be stated on the registration form.

GVM - TARE = LOAD WEIGHT.

1000L = 1 metric TONNE

SECTION 4 - VEHICLE ROLL OVER PROTECTIVE STRUCTURE

This vehicle is fitted with a Roll Over Protective Structure (ROPS).

The ROPS is a certified structure designed to protect the occupants of the vehicle in the event of a vehicle roll over.

⚠ DO NOT modify the ROPS in any way. This includes but is not limited to drilling, welding, cutting or grinding. Doing so may affect the integral structure of the ROPS and may result in harm or injury to personnel in the event of an accident.

⚠ In the event of accidental damage, the ROPS must be structurally inspected by a certified engineer.

Each ROPS have their own identification tag. The ID tag is located on the drivers side of the ROPS.



SECTION 5 - ACCESS LADDER

The module is fitted with an access ladder which is positioned on the right hand side of the vehicle as shown. The ladder is used to safely access the top of the module to fill the water tank using a “stand pipe” type filler and to perform maintenance. The top of the module should only be accessed using the ladder.

⚠ The access ladder, should be stored in the shown position

DO NOT operate the vehicle with the ladder in the down position as this may result in damage to the ladder or module.

To access the vehicle using the ladder:

⚠ Remove the ladder clasp safety pin; release the ladder clasp by pushing the clasp handle (blue) away from you. Once the clasp is released, pull the ladder towards you and slowly lower the ladder to its lowest position.

 Ensure hands and body parts are kept clear of pinch points.




 Whilst accessing and greasing the module via the Ladder:

- Maintain three points of contact and face the vehicle / ladder at all times.
- Ensure the ladder steps are clean and in good condition.
- Do not jump off the machine or ladder steps.

To raise the ladder to the storage position, reverse the lowering process, lift the ladder to its position and secure the clasp.

SECTION 6 - SAFETY HANDRAILS

The module water tank is fitted with safety hand rails to prevent accidental falls whilst accessing the top of the water tank.

 Ensure you remain within the boundaries of the hand rails at all times whilst accessing the top of the module water tank.

Your module may have been transported with the hand rails in the transport / shipping position. If so, the hand rails must be assembled and secured in the correct position prior to operating the water truck. A safety harness with secured lanyard must be used whilst assembling the hand rails into the operational position.








Safety Handrails in Shipping Position



Safety Handrails in Operational Position

SECTION 7 - WATER TANK FILL & DRAIN POINTS

The upper fill funnel is located on the top right hand side of the module water tank. A stand pipe filler must be used to fill the module water tank from this point.




-  Ensure adequate overhead clearance whilst manoeuvring the vehicle beneath the stand pipe to prevent damage to the vehicle.
-  If positioning the stand pipe hose manually above the fill funnel, ensure the correct manual handling technique is used to prevent injury.
-  Ensure the fill / drain point valves are in the closed position with the safety caps in place prior to filling via the fill funnel.
-  Do not go beyond the confines of the safety hand rails to access the fill funnel or stand pipe hose.
-  Ensure hands and body parts are kept clear of pinch points.

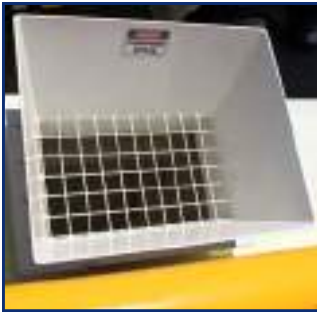
Chassis Level Fill Point: To fill the water tank via the 4" chassis level fill, remove cam lock cap, connect female cam lock with hose, open manual ball valve, turn on water source. Water will flow up the pipe to fill the tank. Once the tank is filled to the correct level, reverse steps.

For on road use it is the operators responsibility to ensure the tank is not overloaded and is at legal weight and carrying capacity.

Dam Fill: For Dam suction, there needs to be approximately a foot of water in the tank to ensure the water pump is primed and suction hose is filled. Close off 4" inlet valve to pump, remove 4" cam lock cap, open outer dam fill valve. Connect suction hose with a mesh screen at the end of the hose. Have end of suction hose fully submersed in water. Have suction hose end off bottom of water source to avoid sucking up foreign material, silt etc... Use foot valve if possible to ensure water stays in hose. Open 3" manual valve that returns to tank so water can fill tank. **Make sure all other valves and sprays are closed.** Open 4" inlet valve to fill pump and suction hose. Once filled close off 4" valve. Engage PTO and start filling tank. Once tank is at the correct level, turn off PTO/water pump. Close off 4" manual inlet valve and 3" manual return to tank valve. Put 4" cam lock cap back on 4" cam lock at suction end by manual valve. Open 4" manual valve so tank water flows into pump. Ready to spray.

A sight level gauge / water level indicator is fitted to the front right hand corner of the module, at the rear of the access ladder.

-  Do not over fill the water tank, this may lead to structural damage to the tank due to excessive pressure and overflow/spilt water may create a slip hazard.
-  Do not allow foreign materials or objects to enter the water tank as these will cause blockages and damage to the module and water pump system.
-  The stability, handling and braking characteristics of the vehicle are affected once the water tank is filled. Extreme caution is to be applied whilst operating the vehicle with water in the tank. Operate the vehicle at low speeds only.



Upper fill funnel top view



Water tank level sight gauge



Left hand rear fill/drain point



Dam Fill Point

SECTION 8 - WORK INSPECTION LIGHTS

The module is fitted with work/inspection lights. The lower work/inspection lights are secured on adjustable mountings. The mountings can be positioned so to provide adequate work area lighting whilst the vehicle is stationary. The mountings also allow for the lights to be stored whilst operating the vehicle (travelling) preventing damage to the lights.

The lights are turned on and off with rocker switches located in the operator's cabin of the vehicle. These are located to the lower left and right of the vehicle instrument cluster.

⚠ Ensure the lights are positioned in the storage position when vehicle is operational.

⚠ DO NOT operate (drive) the vehicle with the lights on, this will interfere with the vision of other drivers which may lead to an accident.

Adjust the work lights to ensure your workspace is well lit whilst the vehicle is stationary during fill and drain functions.



Right hand lower work light in the travelling/storage position



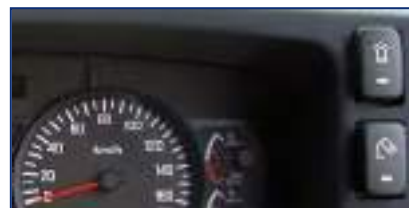
Left hand lower work light in the stationary vehicle position



Work / inspection light switches located to the left and right of the instrument cluster



Work / inspection light switch located to the left of the instrument cluster. Top switch operates the funnel inspection light.



Work / inspection light switches located to the right of the instrument cluster. Top switch operates the beacon light, lower switch operates the work lights.



URGENT

SAFETY NOTICE

When filling from the Dam Fill, please ensure that the fill hose has the check valve and strainer attached to avoid picking up sticks, stones and other debris which will cause damage to the spray head diaphragms, pump impeller and could also cause personal injury.

If you require any additional information please do not hesitate to contact ORH Truck Solutions on (08) 9250 2250.

ORH Truck Solutions Pty Ltd

SECTION 9 - FIRE EXTINGUISHER

The water cart module is fitted with a dry chemical type fire extinguisher located at the right hand front of the module on the ROPS.



Fire extinguisher located at the right hand front corner of the module

SECTION 10 - WARNING LIGHT BEACON

The 14000WA water cart is fitted with a amber strobe warning light / beacon located at the top rear of the module. The warning light / beacon is turned on and off with a switch located on the right hand side of the vehicle cabin instrument cluster.

⚠ Do not operate the warning light /beacon when travelling on public roads.



Amber strobe warning light/beacon fitted to the top rear of the module



Beacon switch located to the right of the vehicle cabin instrument cluster

SECTION 11 - BATTERY ISOLATOR SWITCH

The vehicle is fitted with a battery isolation switch to prevent accidental starting of the vehicle during maintenance and pre-start inspections. The switch is located on the control panel at the front right hand side of the module. Rotate the switch to the left (anti clockwise) to place the switch in the "OFF" position and isolate the vehicle battery supply. Rotate the switch to the right (clockwise) to place the switch in the "ON" position, supplying battery power to the vehicle.

⚠ Do not conduct electric arc welding and/or repairs on the vehicle whilst the battery isolation switch is in the "ON" position. Damage to the vehicle will result.

In the "OFF" position the switch can be mechanically locked using an isolation hasp or padlock.



Battery Isolation Switch



Battery isolation switch located on the control panel at the front right hand

SECTION 12 - MODULE HYDRAULIC SYSTEM

The module utilises a pressurised hydraulic system to operate the water pump to provide water flow for the water sprays and other water attachments. Hydraulic oil for the system is stored in the hydraulic oil tank located at the front left hand corner of the module. The hydraulic oil level can be checked using the sight level gauge mounted on the tank.

⚠ DO NOT operate the module hydraulics if the hydraulic oil level is below the minimum level as indicated on the sight level gauge.

The hydraulic system is designed to disengage should the hydraulic oil level fall below the minimum level.

⚠ The hydraulic system oil may be pressurised and hot. Use extreme caution when working near hydraulic components.

Hydraulic system components should only be serviced or disassembled by trained, competent and qualified personnel.

⚠ The module hydraulic system which operates the flow and pressures are set by the manufacturer.

⚠ DO NOT adjust, alter or modify the system flows or pressures without consulting ORH Engineering.



Hydraulic oil tank located at the front left hand corner of the module



Hydraulic oil tank sight gauge and WARNING signs



Hydraulic oil flow and pressure relief valve DO NOT adjust



Hydraulic oil filter and oil tank breather located on top of the hydraulic oil tank

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⚠️ Ensure the hydraulic system is serviced regularly to prevent premature wear. The oil and filter should be replaced every 1000 service hours.

The hydraulic oil tank breather and filler cap are located at the top of the hydraulic oil tank.

⚠️ Ensure the breather is cleaned using a non flammable solvent every 1000 hours. (Dusty conditions may require a more frequent cleaning interval).

⚠️ Ensure the area around the filler cap is clean prior to removal of the filler cap to prevent dirt and foreign material entering the hydraulic system.

⚠️ Do not remove the hydraulic oil filler cap whilst the hydraulic system is hot;

- Ensure the engine is off.
- Allow the oil to cool.
- Slowly loosen the cap to relieve the pressure before removing.

⚠️ To prevent harm or injury use an external access platform or steps to access the hydraulic oil filter, cap and breather.

⚠️ Only use clean 68W mineral based hydraulic oil in the hydraulic system.

The hydraulic oil tank breather and filler cap are located at the top of the hydraulic oil tank.

OBSERVE SIGNS AT ALL TIMES



Hydraulic oil tank filler cap

SECTION 13 - WATER SPRAYER & DRIBBLE BAR OPERATION

Engaging the hydraulic drive. The module utilises a pressurised hydraulic system to operate the water pump to provide water flow for the water sprays and other water attachments.

⚠️ Make sure there is always water in the tank before operating the water pump. Never run water pump dry or this will void the warranty. The water pump is designed to operate between 1400-1500 RPM.

DO NOT rev truck above 1500 RPM.

Before Operation check the hydraulic tank is at the correct oil level.

IMPORTANT: Always engage PTO at fewer than 1000 RPM.

To engage the hydraulic pump drive Power Take Off (PTO): With the vehicle engine running, ensure the engine is at low idle (minimum engine RPM). Push the PTO switch, located to the lower left of the Hazard lights switch, to the "ON" position. Water flow is now able to be directed to the water sprays and other water attachments. Make sure 4" inlet valve is open so water will flow into pump.

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Water system PTO switch located to the left of the hazard lights switch



PTO Switch



The PTO will disengage if the hydraulic oil level is low

Operating the water sprayers:

The module has several different water sprayer functions available. These are:

- Left batter sprayer.
- Right batter sprayer.
- Left road sprayer.
- Right road sprayer.
- Centre sprayer.
- Dribble bar.
- Dam fill

The water output from each of these positions is operated via switches located along the right hand side of the vehicle cabin centre console. Move each of the toggle switches to the marked "ON" position to activate the required water sprayer or dribble bar function. Move each of the toggle switches to the marked "OFF" position to deactivate the required water sprayer or dribble bar function. The sprayers and dribble bar can be activated independently or in combination.

 Before spraying water make sure the area is clear of people, operating machinery and powerlines.

The PTO must be engaged with the vehicle engine running for the sprays to operate. Make sure at least one spray is open when PTO is on to reduce build up of water pressure and cavitation of the pump.

IMPORTANT: Damage may occur if PTO is left on for more than 5 seconds with all sprays closed.

The PTO must engage and disengage properly, make sure it is not jammed, stiff or malfunctioning at all. Listen for any incorrect engagement of gear teeth.

The sprayer positions are electric over air operated "Sprayer Head" valves. The vehicle air system must be at full operating pressure for the water sprays to operate correctly.



Left, Centre and Right Road Sprayer switches located along the right hand side of the vehicle cabin center console



Dribble Bar switch is located along the right hand side of the vehicle cabin center console

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Location of the Sprayer Head Valves

- Left batter sprayer head.
- Right batter sprayer head
- Centre sprayer head.

Location of Dribble bar

The dribble bar is gravity fed and does not require the PTO/ water pump to be running. Turn the selected spray switch on for operation.

WARNING: DO NOT RUN PUMP DRY. DAMAGE WILL OCCUR

Foreign material entering the water tank during filling will accumulate at the water systems lowest point being the dribble bar. To prevent premature wear or damage from foreign material, always operate the dribble bar function for a minimum of 30 seconds after each fill, or if the water system has not been used for some time.

The dribble bar end caps should be removed and the water system flushed periodically – consult ORH Truck Solutions Pty Ltd for further advice.

SECTION 14 - WATER HOSE OPERATION

Operating the water hose:

Water flow is made available at the water hose by activating a master “ON” “OFF” valve located at the rear of the module. Move the valve handle in line with the supply hose to provide water flow to the water hose (Open). Move the valve handle perpendicular to the supply hose to shut off the water flow to the water hose (Close).

Turn the hose valve off when not in use.

The water hose is mounted on a stainless steel hose reel. To use the hose pull the hose away from the hose reel keeping the hose in line with the reel. To return the hose rewind back onto the hose reel evenly with the handle located on the right hand side of the hose reel.

The PTO must be engaged with the vehicle engine running for water flow to be made available at the water hose. **WARNING—Max Engine RPM of 1000rpm whilst using water hose.**

The hose end is fitted with a rotating ON/OFF nozzle which also allows the water stream to be adjusted between a spray and a stream (jet). Hold the hose end nozzle part closest to the hose firmly with one hand and gently with the other hand rotate the nozzle end to control the water flow and spray/stream.

 To prevent harm or injury, gently pull the hose; do not use excessive force or sudden jerking movements.

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- ⚠️ Ensure the hose end nozzle is in the “OFF” or “CLOSED” position before turning on the hose water flow supply. Do not leave the hose unattended whilst in the on position and do not activate the water flow whilst unattended.
- ⚠️ DO NOT spray water on other vehicles or equipment.
- ⚠️ Avoid spraying water beyond the boundaries of haul roads and access roads as hyper saline environmental damage may result.
- ⚠️ Exercise extreme caution when watering on gradients (ramps) as this may create a hazardous situation for other traffic. Gradients should be lightly watered in sections to avoid loss of vehicular control due to slippery conditions. Refer to company operations, training and procedures.
- ⚠️ The stability, handling and braking characteristics of the vehicle are affected once the water tank is filled. Extreme caution is to be applied whilst operating the vehicle with water in the tank. Operate the vehicle at low speeds only. ORH Engineering recommends the tank be filled to a maximum of 80%.



Water Hose Reel Location



Hose End Nozzle



ON/OFF Valve Location

SECTION 15 - WATER CANNON OPERATION

If your truck is mounted with an Electric Cannon, please see additional inserts.

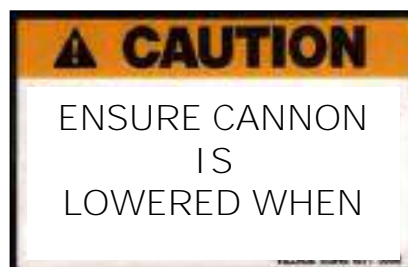
OPERATING THE WATER CANNON:

The Water Cannon is located at the top rear of the water cart module. The Water Cannon is operated remotely via a control panel located at the left hand side of the vehicle cabin centre console. To operate the Water Cannon engage the PTO at low engine rpm (Refer section 13 – Water Sprayer and Dribble Bar operation). Switch the toggle switch on the control panel to the “ON” position. The Water Cannon direction can be adjusted using the red joystick located on the Water Cannon control panel. Moving the joystick in the direction of the marked arrows will move the Water Cannon in the same direction. To shut down the Water Cannon move the toggle switch to the “OFF” position.

- ⚠️ DO NOT point or direct the water jet from the water cannon at personnel or equipment. The force of the water can cause serious harm, injury and/or damage to equipment.
- ⚠️ DO NOT leave the Water Cannon running whilst the controls are unattended.



Water Cannon Located at the top rear of the water cart module.



Water Cannon control panel located at the right hand side of the vehicle cabin center console.

SECTION 16 - REVERSING CAMERA

The Water Cart Module is fitted with a reversing camera to assist with rear vision whilst reversing.

⚠ The reversing camera is provided as an aid only to assist the operator and should not be relied upon in ensuring the path to be taken is free of obstacles or pedestrians.

The reversing camera is located at the top rear of the water cart module below the amber strobe warning light / beacon. The reversing camera screen is mounted on the dash board of the vehicle cabin. Consult the reversing camera operation manual for correct operation.

⚠ Ensure the camera lens is kept clean at all times. Dirt on the camera lens will result in poor picture quality.

⚠ DO NOT apply high pressure or hot water to the camera as this may damage the camera.

⚠ The Reversing Camera and Screen contain sensitive electronic components. DO NOT use electronic devices or devices with magnetic fields in close proximity.



Reversing Camera Located at the top rear of the module below the amber strobe warning light /beacon



Reversing Camera Screen located on top of the vehicle cabin dash board

Check all fluid levels of the tanks and in the engine compartment of the truck before use, via the Sight Glasses or Dip Sticks, also check for leaks prior to use.

SECTION 17 - MAINTENANCE INFORMATION

Drain air tanks daily to avoid moisture in air lines, air switches and brake system. Increased wear and tear will occur.

Replace oil filter on Hydraulic tank every 12 months or immediately if hydraulic oil has been contaminated.

Refer to Stalker water Pump manual for routine pump maintenance, spare parts diagrams and part numbers.

The pump coupling between the water pump and hydraulic motor must be inspected weekly for wear to the internal rubbers. The rubbers are to resist metal to metal contact and are a consumable part that must be replaced at signs of wear. Failure to replace these rubbers in time will result in damage to the coupling set and potentially damaging the pump and hydraulic motor bearings. **This item is a consumable item therefore is not covered under the water tank warranty.**

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WATER TANK MAINTENANCE:

Use clean water where possible. If using salty water avoid leaving tank filled for long periods of time. Flush with clean water when possible to remove slat in tank. **DO NOT** leave water in tank for extended periods of time. Clean exterior of tank and components as often as possible to prevent dirt build up and to remove salt that could cause wear on components.

A dust and water resistant control box is mounted at the rear of the tank. This should be inspected as part of the maintenance routine for water or dust ingress, and clean the area inside the enclosure if either contaminate was present.

The hydraulic Oil filter should be replaced at 3 month intervals or after 1000 service hours.

PARTS BACKUP:

ORH Truck Solutions Pty Ltd ensures all replacement parts are in stock and will deliver to any site within Australia. We understand that your business requires a prompt reliable service at all times, we pride ourselves on this service to minimize downtime for your business.

Thank you for your support in purchasing our product. Please do not hesitate to contact ORH Truck Solutions Pty Ltd for any further requirements.

Best Regards,

Jamie Detata

General Manager
ORH Truck Solutions Pty Ltd

Mob: 0400 050 674

Email: jdetata@orh.net.au



SECTION 18 - WARRANTY INFORMATION

Warranty

ORH Truck Solutions Pty Ltd warrants their parts against defects in material or workmanship for a period of 12 months.

This warranty is limited to the repair or replacement of defective items. To receive warranty consideration all defective parts must be returned to ORH Truck Solutions for inspection, along with the completed Warranty Claim form. Replacement items will be supplied upon the receipt of a purchase order and invoiced to the client at the time of sending. Upon the receipt of the faulty item, inspection will be carried out. If the warranty claim is successful, a full credit will be issued, if however it is refused, payment will be required as per our terms of sale.

ORH Truck Solutions reserves the right to inspect all defective items prior to any warranty considerations being issued. This warranty will not cover failures due to neglect, improper use, improper maintenance, accidental damage or operator abuse. Hydraulic pumps, PTO's, compressors and special equipment manufactured by others, is covered by the warranty of these manufacturers.

Individual truck chassis' are covered by their manufacturers warranty. Please refer to your truck manual for details. ORH Truck Solutions will facilitate repairs through the relevant dealership if required.

ORH Truck Solutions will not be held liable for special, commercial, consequential or any damages, expenses or legal fees with respect to the sale of the said equipment, or its use, or operation.

Procedure to Claim

Please contact: ORH Truck Solutions Pty Ltd immediately if you find you have a fault issue.

Phone: 08 9250 2250 or email glandrum@orh.net.au

Please provide: Part details, Vin # of trucks, date of purchase & complete the Warranty Claim form.



WARRANTY CLAIM/RETURN FORM
CLAIM NUMBER - _____

DATE: _____

CUSTOMER DETAILS:

CUSTOMER PO # _____

NAME: _____

ADDRESS: _____

PHONE: _____ EMAIL ADDRESS: _____

TRUCK DETAILS

MAKE: _____ MODEL: _____ VIN # _____

PLEASE SUPPLY FAULT DETAILS & ANY CORRECTIVE ACTION TAKEN TO RECTIFY THE ISSUE

RETURN INSTRUCTIONS	
1. Complete form and email to glandrum@orh.net.au 2. PO for replacement part required prior to despatch. 3. Goods will be assessed upon receipt and outcome advised. 4. If the item is deemed not to be warranty, you as the customer accept that the invoice for the replacement part is due and payable.	<p align="center">RETURN ITEMS TO:</p> <p align="center">ORH TRUCK SOLUTIONS PTY LTD ATTN: GRAHAM LANDRUM 1 CENTRAL AVENUE HAZELMERE WA 6055</p> <p align="center"><u>CLEARLY MARK PACKAGES WITH THE CLAIM #</u></p>

CUSTOMER DECLARATION:

I declare the above information is true and correct and accept ORH Truck Solutions Terms & Conditions

NAME _____ SIGNATURE _____ DATE _____
PLEASE PRINT NAME CLEARLY

**PLEASE ENSURE THAT ALL INFORMATION IS COMPLETED IN FULL SO AS NOT TO HOLD UP THE WARRANTY PROCESS
- FAILURE TO PROVIDE ALL RELEVANT INFORMATION MAY RESULT IN THE VOIDING OF THE CLAIM**

ORH OFFICE USE ONLY			
<u>PARTS RETURNED</u>	YES	NO	<u>SUPPLIERS RETURN AUTHORITY #</u> _____
<u>SUPPLIER REPORT RECEIVED</u>	YES	NO	<u>CLAIM APPROVED</u> YES NO
<u>REASON FOR REJECTION</u>	_____		
<u>DATE CLAIM CLOSED</u>	_____		

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